

TROUBLE SHOOTING ISSUES

Constant Talker:

- Ask, "What does someone else think?"
- Use body language to address other people.
- Direct questions to other people by name.
- Talk privately with the person and ask them to help get others involved.

Some People Never Talk:

- Ask easier questions.
- Direct easy questions their way.
- Enlist the help of your apprentice or other group members to draw them out.
- Express appreciation (both publicly and privately) for the contributions they make.

The Group is Not Interested in the Topic:

- Play "Devil's Advocate" (take the opposition and make them defend what they believe).
- Ask "Why?" questions.
- Drop the topic and find what interests them.

A Group Member Reaches an Obviously Wrong Conclusion:

- Ask, "What does anyone else think?"
- Redirect their attention to Scripture which leads to a correct conclusion.
- Speak with them one-on-one if the wrong conclusion is still held.

The Group Drifts Into Irrelevant Tangents:

- Be flexible; sometimes the issues need to be discussed even though they are not scheduled.
- Explicitly bring the discussion back on topic.
- Agree to discuss the topic at a later date.

A Difficult Question is Raised:

- Don't be afraid to say, "I don't know."
- Agree to research the question and bring the answer next week.

A Controversial Question is Raised:

- Set ground rules before the discussion begins.
- We acknowledge that Christians hold different views on a variety of topics.
- Scripture must substantiate all viewpoints.
- We are not going to settle this question for all Christians for all time in this one discussion.
- Focus on what the divergent opinions have in common.

BRING IN, BUILD UP, TRAIN, SEND OUT